

London Network for Pest Solutions Ltd – Environmental Policy

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1. Environmental policy statement

The London Network for Pest Solutions carries out pest control work for both businesses and homeowners, we have a positive attitude towards the protection, improvement and promotion of the environment and public health.

We do this by taking responsibility for the impact our activities may have on the environment and understand that it is an integral part of a successful and responsible business strategy.

We are committed to controlling waste and managing our activities in such a manner as to reduce environmental effects and comply with all relevant regulatory requirements.

We will operate our facilities in a way which protects its employees, the public and the environment.

We have an open and flexible approach that enables us to react and act quickly to changes in legislation.

The key to achieving our goal is to readily understand that we work with pesticides, whilst we refer to “products” it is essential to remember that our “products” are chemicals and pesticides and our “products” if used incorrectly can have a detrimental effect on the environment.

2. Who does this Apply to?

All Staff
Contractors
Board of Directors

The policy will be communicated to people who use our services; our workforce and stakeholders and we will continue to raise awareness throughout the organisation of our responsibilities and opportunities for continuous improvement. We will also share with our partners, suppliers and contractors our Policy that demonstrates our activities and commitment to improving our management practices.

3. The way we work

To ensure proper compliance, understanding and commitment to our company policy, all of our work processes are well documented to achieve the best results and consistency.

Our Environmental policy is always discussed at every Service Team Meeting (STM's) as point 2 on the agenda, only giving way to Health and Safety as point 1, promoting internal awareness and ensuring staff compliance and implementation.

We are developing systems that will enable a greater use of home working for admin staff, thus reducing the negative impact of travelling, reducing fuel costs and the need for large heated and unused office space.

Whilst aiming towards home working, staff are discouraged from using private cars with the removal of car parking rights and business use parking permits, lights will be switched off when offices are not in use, heating will be on timers that switch off before the end of the working day. Although these are only small issues, they work towards the larger picture and help to engage all staff to commit to the policy.

4. Materials and servicing

The products that we use are all approved and licensed by the European Biocides Directive and they comply fully with the COSHH (Control of Substances Hazardous to Health) regulations, we use materials and have procedures in place that have a minimal detrimental effect on the environment and we regularly review our products to ensure total compliance with current legislation and guidance..

Field and sales staff are instructed at the earliest possible stage to, wherever possible, use mechanical and physical means of control rather than pesticide and chemical methods and to fully adopt an Integrated Pest Management approach to every individual treatment. Exclusion of pests will be at the heart of every treatment so as to minimise the use of pesticides. When chemical methods must be used it is at the minimum toxicity possible to properly do the job. Only pre approved products will be used, the use of non approved products will not be tolerated.

With our commitment to "Get it right, first time, every time" we will minimise the amount of time that pesticides and chemicals are used in our environment and at the same time reduce our carbon footprint for emissions with less revisits being carried out, this in turn will reduce the potential harmful impact on the environment that our day to day work may have.

5. Paper

All staff have access to emails and data storage systems to minimise the use of paper. All internal communications and messages are issued electronically and all confidential documents sent by secure methods are never printed to avoid unnecessary use of paper and to ensure additional security of information. Our mobile app and use of smart phones and tablets means that we are working our way to a totally paper free environment.

All of our working practices reduce the need to use paper thus protecting the environment through less generated waste and fewer carbon emissions. We further reduce our use of paper by using a "virtual office" to forward all company communication by a "scan and email" service.

Where paper usage is unavoidable, printing is done double-sided and non-confidential waste paper is either retained for reverse side printing or recycled through household recycling services (as our staff all work from home).

6. Waste management

Waste is kept to a minimum, where ever possible, products are reused or recycled, so as to minimise and manage waste with the least impact on the environment. All of our remaining

waste is disposed of in an environmentally responsible and ethical manner via a registered waste disposal contractor conforming with Environment Agency regulations. We are registered and licensed with the EA as a lower tier waste generator.

7. Energy management and carbon footprint

We are an environmentally conscious company, we strive to reduce our carbon footprint and to keep energy use as low as possible. We use equipment that is energy efficient and ensure that devices are set to eco-friendly/energy saving settings wherever possible and turned off outside of working hours. We also operate as a paper-free company as far as practicable and encourage our suppliers to minimise the use of paper for communication with us.

Vehicles are replaced every 4 years and regularly serviced to ensure that they run efficiently. A third of our fleet are already using hybrid energy and we have a target of transitioning our entire fleet over to full electric energy. Our working day is organised with good logistics and route planning software to reduce the amount of miles driven throughout the day and whenever more efficient, public transport is used instead of driving.

We are working towards partnering with other local pest teams and suppliers, to reduce the number of journeys and supplies in our commitment towards reducing our impact on the environment.

8. Commitment

Employees at all levels are encouraged to recognise their responsibilities regarding the protection of the environment and how best to make improvements. We also seek to establish partnerships with our customers and suppliers for the exchange of environmental information and the reduction of harmful environmental effects, we will not buy products from suppliers that do not have an environmental policy.

9. My personal commitment as Managing Director

I recognise that environmental issues are of fundamental importance in a successful and responsible business strategy. I am committed to sustain and protect the environment.

This responsibility is taken seriously and I will ensure that the business invests time, effort and money in ensuring that our aims are achieved.

I will ensure that we will take all reasonably practicable steps to prevent and minimise the effect of processes, operations, activities and products on the environment.

We will not shy away from our responsibilities and if we do not have the in-house expertise then we will seek expert guidance from outside sources.

Our policy will be reviewed by me annually or sooner if there are any changes in legislation to ensure relevance, suitability and compliance.

Paul Cooper – Managing Director

Date: 06/01/2020